## Application Form

## Application for hardship

## Personal details



## Residential Address

| Street address $\mid$ |  |
| :--- | :--- |
| Suburb |  |
| Town/City |  |

## Postal address

(if different from current residential address above)

## Residence Type



Telephone

| Work | $\mathbf{0}$ |  |  | Mobile |
| :--- | :--- | :--- | :--- | :--- |
|  | $\mathbf{0 2}$ |  |  |  |
| Home | $\mathbf{0}$ |  |  |  |

## Email address

By providing this email address you consent to BNZ contacting you by email about this application.

## Type of employment



Joint applicant's personal details
$\mathrm{Mr} \bigcirc \mathrm{Mrs} \bigcirc \mathrm{Ms} \bigcirc$ Miss $\bigcirc$ Other $\square$
Full legal name
First $\quad$
Last


## Relationship status

Age of dependants in your care
Single $\bigcirc$ Married $\bigcirc$ Defacto $\bigcirc$ Divorced $\square$

## Residential Address

| Street address |  |
| :---: | :---: |
| Suburb |  |
| Town/City | Postcode |

## Postal address

(if different from current residential address above)

## Residence Type



## Telephone

Work $\mathbf{0} \mid \quad$ Mobile 02

Home $\mathbf{O}$

## 2

Email address

By providing this email address you consent to BNZ contacting you by email about this application.

Type of employment
Full-time $\bigcirc$ Part-time $\bigcirc$ Selfemployment $\bigcirc$ Retired $\bigcirc$ Other

| Employer |  |
| :--- | :--- |
| Position | Years |

## Non-BNZ Housing Loans*

Please circle: $W=$ Weekly, $F=$ Fortnightly, $M=$ Monthly, $A=$ Annually

*If there are more than two housing loans and/or more than two revolving home loans, information relating to these extra loans must be provided on the Supplementary Lending form.

Other Non-BNZ Loans*

|  | Provider | Limit(s) | Current Balance | Payment Amount | Frequency |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line of credit |  | \$ | \$ | \$ | w | F | M | A |
| Overdraft |  | \$ | \$ | \$ | W | F | M | A |
| Credit card(s) |  | \$ | \$ | \$ | w | F | M | A |
| Personal loan |  |  | \$ | \$ | w | F | M | A |
| Store card(s) |  | \$ | \$ | \$ | W | F | M | A |
| Hire purchase |  | \$ | \$ | \$ | W | F | M | A |
| Student loan |  |  | \$ | \$ | W | F | M | A |

## Other financial commitments

| Rent or board payments | $\$$ |
| :--- | :--- |
| Family support payments | $\$$ |
| Body corporate fees | $\$$ |
| Other - | $\$$ |

Frequency
Please circle: $\mathrm{W}=$ Weekly, $\mathrm{F}=$ Fortnightly, $\mathrm{M}=\mathrm{Month} \mathrm{l}, \mathrm{A}=$ Annually


## Your living expenses

Please provide your living expenses including any increases to expenditure expected in the next 12 months


## Your income

Personal income

| Applicant 1 Gross Net Amount | Frequency |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Salary/Wages | w | F | M | A |
| Other Income Type (please specify) <br> e.g. Rental Income, Working for Families, Investment Income, Bonus, Boarder Income |  |  |  |  |
| $\bigcirc$ - | W | F | M | A |
| $\bigcirc$ \$ | w | F | M | A |
| $\bigcirc$ | W | F | M | A |
| $\$$ | W | F | M | A |
| Income during hardship $\quad$ \$ |  |  |  |  |
| Expected income post hardship $\quad$ \$ |  |  |  |  |
| Name of Budget Advisor - |  |  |  |  |
| Budget Advisor Phone |  |  |  |  |
| By applying for hardship you consent to BNZ contacting your Budget Advisor |  |  |  |  |
| By applying for hardship you consent to BNZ conducting a Credit Check |  |  |  |  |

Please circle:
W = Weekly, F = Fortnightly, $M=$ Monthly, $A=$ Annually
e.g. Rental Income, Working for Families, Investment Income, Bonus, Boarder Income

By applying for hardship you consent to BNZ conducting a Credit Check


## Reasons for hardship request

Please attach any supporting information relevant to your application (e.g. medical certificate, letter from employer, lawyer, insurance company).

```
`Illness
```

```
Loss of employment (unforeseen)
```

```End of relationship (de facto partner, civil union partner, spouse)
```

```Death (de facto partner, civil union partner, spouse )
```

```Other (please provide more information in the following details section)
```


## Details

## Changes sought to your consumer credit contract

- Extension to contract term and repayment reduction.

This will increase the amount of interest payable over the life of the loan
Postponement of regular repayments.
Pis whe your repayments at the end of the hardship period.
Extend contract term, reduce and postpone repayments.
This will increase the amount of interest payable over the life of the loan.

## How long do you want this change for?

## Declaration

I/We certify that all the information set out in this application is true and complete. I/We hereby authorise the Bank to make any enquiries it considers necessary for the Bank to determine whether or not to approve a variation to my/our consumer credit contract due to financial hardship for which I/we make formal application (including contacting my/our employer or accountant/financial adviser or doctor/medical adviser to verify the details I/we have provided on this form).

## Consent to electronic disclosure

You consent to us:
(a) meeting our disclosure obligations to you under the Credit Contracts and Consumer Finance Act 2003; and
(b) sending you other notices and communications in relation to this facility/ facilities,
in electronic form and by electronic communication (if applicable). You agree that this may include:
(c) us sending you an email, to the most recent email address you have provided to us, that allows a disclosure statement and/or other information, including the terms of this facility/facilities and any related product (for example, insurance) or service, to be accessed from a website or by means of the internet by commonly used internet browsers (including, but not limited to, Internet Explorer, Safari and Google Chrome). You acknowledge that this may include us sending you an email telling you that a disclosure statement and/or other information is available through BNZ internet banking instead of sending you that information by post;
(d) us sending you an email, to the most recent email address you have provided to us, with a copy of a disclosure statement and/or other information, including the terms of this facility/facilities and any related product (for example, insurance) or service, attached to the email in PDF form; and/or
(e) if you have BNZ internet banking, us making available, through BNZ internet banking, ongoing information about this facility/facilities (for example, payments you have made during a relevant period) instead of sending you paper statements. You acknowledge that this means you may not receive paper statements.
We will tell you before we stop sending you paper continuing disclosure statements.
You agree that any electronic communication is treated as being received by you at the time that it leaves our information system.
Please note that emails are transmitted over the internet which is an insecure public domain. There is a risk that emails could become corrupted, may not be delivered or may be delivered to the incorrect email address or intercepted.
$\square$
Signature


Signature

\section*{| $D, D$ | $M, M$ | $Y, V$ |
| :--- | :--- | :--- |}

Please send your completed application, and supporting documentation, to us at bnzcare@bnz.co.nz, or mail it to BNZ Care, Private Bag 92089, Auckland 1142, or take it into a BNZ Branch.
We will confirm our decision in writing within 20 working days of receiving your completed hardship application. If we require further information, if returned to us in the specified time, we will confirm our decision in writing within 10 working days.
For advice or assistance completing your application, please contact us on 0800375 007, between 8:00am to 5:00pm Monday - Friday.

## Credit approval

Application approvedApplication declined
Details

