

# Making the switch easy

We look forward to welcoming you as a Bank of New Zealand customer, so we'll do everything we can to make it easy.

Use this checklist to tick off what you'll need to bring along with you to open your accounts and track our switching progress.

Remember we're here to help. If you have any questions, come talk to us at any BNZ store or call us on **0800 275 269**.

## Switching your credit card

Whether you're getting a new credit card, or transferring the balance of your old card, a BNZ Credit Card is one of the most rewarding cards you'll ever have.

### Apply for a new BNZ credit card<sup>1</sup>

- Apply for a new BNZ credit card online at [bnz.co.nz/creditcards](https://bnz.co.nz/creditcards), or alternatively you can apply at your nearest BNZ store.

#### What to bring if you apply in store

- Two forms of identification, one with a photo (e.g. your passport, driver license, student ID or armed forces ID).

If you're applying for a joint account, you both need to provide two forms of ID.

- If you are a salary or wage earner, please provide two consecutive pay slips, OR a copy of your employment contract or letter from your employer confirming your income details.

OR

- If you're self-employed, please provide a copy of your last set of Financial Accounts as prepared by your accountant.
- Your driver license number (if you have one).

- If you have them, your Air New Zealand Airpoints<sup>TM2</sup> or Fly Buys membership number(s).
- Copies of your credit card statements from your old bank, covering the last three months. (These aren't required every time but will help speed things up and help us to match your existing credit limit and transfer your balance.)

### Transferring the balance of your old card to your new BNZ credit card

- Complete a Balance Transfer form<sup>3</sup>. You can download a Balance Transfer Form from [bnz.co.nz/creditcards](https://bnz.co.nz/creditcards) and send it back to us, or get one from your nearest BNZ store.

### Other things to remember

- Tell anyone you pay by regular payment, (like a direct debit), from your old credit card. Make sure they update their records with your new card details. Look at your transaction history over the last 13 months to make sure you haven't missed any irregular or once a year payments.

Congratulate yourself for making a smart move - we look forward to getting to know you.

› 0800 275 269 › [bnz.co.nz](https://bnz.co.nz)

