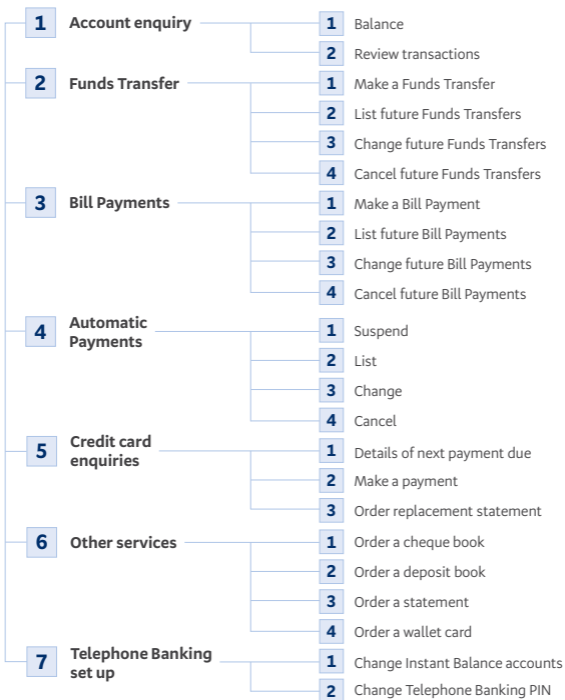


Telephone Banking: menu outline



Telephone Banking: hot tips

Quick key codes

- 1 1 #** List all your account balances
- 2 1** Transfer money
- 3 1** Make a Bill Payment
- 5 2** Make a credit card payment
- 6 1** Order a cheque book
- 7 1** Amend Instant Balance accounts

Shortcut keys

- * 1** Personal assistance
- * 7** Switch between Telephone Banking and Product & Service menu
- * *** Cancel or return to the previous menu
- * 6** Skip
- * 4** Repeat
- * 9** Finish your call

Once your PIN has been confirmed, you can key ahead to any menu option.

Easy Access Telephone Banking

0800 24 00 00

From a mobile or overseas, call:

➤ +64 4 924 2424
(international toll charges apply)

Or visit:

➤ bnz.co.nz

bnz

