



Request to consolidate my NetGuard tokens

Important steps:

1. Print this form and then complete all of the details below. Please ensure an Authorised Signatory signs the declaration.
2. Then fax the form to +64 4 474 7777 provided you have an existing fax indemnity in place with us. Alternatively you may post this form to:

Internet Banking for Business
Bank of New Zealand
Customer Account Services
Private Bag 389806
Wellington Mail Centre
Lower Hutt 5045

Normally your request will be **actioned on the day it is received** (Business days 9am-5pm).

Your instructions to the Bank:

I wish to use a single NetGuard token to access multiple Bank of New Zealand online services. Please update the serial number as follows:

The serial number of the NetGuard token I wish to keep is:

The serial number of the NetGuard token I no longer wish to use is:

(Please return the token to the Authorised Signatory that signs this form.)

Once actioned, the retained token's serial number will appear at the time of login.

User Details:

Full Name:

User ID:

(User ID used to login)

Customer information:

Business/Company Name:

Access Number:

(9 digit number used to login)

Contact Phone Number:

Declaration by Authorised Signatory:

I acknowledge that I have read and understood this request, and I confirm the details recorded are true and complete in all respects.

(Name)

(Signature)

(Date)